



BESA LIGHTING

Congratulations on your luminaire purchase!

Thank you for purchasing a Besa Lighting Co., Inc. product. It will provide you with many years of beautiful yet practical lighting.

We are proud of the glass featured in so many of our luminaires. Glass is a natural, sustainable art form. It offers beauty while effectively directing or diffusing the light output. Personal experience and the creativity of each glassmaker is infused into every piece, so natural variations happen. This traditional art adds real value to your contemporary lighting.

Ensuring the quality of your luminaire is important to us. Every part that goes into it, from the glass to the hardware, is inspected at our suburban Columbus, Ohio headquarters.

Besa is committed to being a responsible part of our community. Where practical, we utilize materials that can be recycled-- glass, steel, aluminum, even the paper and boxboard in our packaging and marketing materials. We won't try to convince you that we're "green", we've been busy living it for 25 yrs.

Besa is also committed to achieving a high level of service, providing a 12 month limited warranty as well as providing support with replacement parts. See the back of this card for your limited warranty.

Contacting Besa Support

Please contact Besa directly factory consumer support. We will be happy to assist you.

Tel: 866-917-8760

Email: support@besalighting.com

sensibly contemporary...



Printed on recycled paper

Besa Lighting Co., Inc.

6695 Taylor Rd. • Blacklick, OH 43004 • tel 614-475-7046 • fax 614-475-7048
www.besalighting.com • www.facebook.com/besalighting



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IMPORTANT!

Please retain proof of purchase and warranty information

Please retain the receipt as proof of purchase and write down the information below in case you need support.

Besa Model Number _____ Date of Purchase _____

Purchased product from _____

Besa Lighting Limited Warranty

Besa Lighting Co., Inc. warrants to the end-user customer of Besa or of an authorized dealer that each Besa product shall be free from defects in material and workmanship for the period of **12 months** from the date of receipt. Besa shall have no obligation to replace or repair a defective product until customer returns the defective product to Besa and provides a valid proof of purchase.

Should a defect in material or workmanship occur within the warranted period, it will be repaired or replaced with the same or functionally equivalent product by Besa, at its discretion, free of charge. Besa will not honor any claim for improperly installed fixtures or when modifications have been made. No charge backs or charges for labor or materials will be honored without Besa's prior consent.

BESA'S SOLE LIABILITY FOR DEFECTIVE PRODUCTS SHALL BE TO REPAIR OR REPLACE THE DEFECTIVE PRODUCT AS SET FORTH ABOVE. BESA HEREBY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. BESA SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGE, DIRECTLY OR INDIRECTLY, ARISING FROM THE USE OF SUCH PRODUCTS OR FOR CONSEQUENTIAL DAMAGES.

Prior to returning any defective product to Besa, the end-user customer must obtain a Return Material Authorization (RMA) number from Besa. All defective products should be returned to Besa with shipping charges prepaid. Besa will not accept returns without an RMA number and will not accept collect shipments.

Rev 4/11

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