

## ELECTRIC MIRROR LIMITED WARRANTY

MIRRORS, CHASSIS, TVS, BALLASTS, LED SYSTEMS, VIVE™ AND KEEN™: Electric Mirror LLC, warrants to the original purchaser that it will, at its option, repair, exchange, or make appropriate adjustments to its mirror product(s) shown to have defects in materials or workmanship that inhibit the functionality of the product, which are reported to Electric Mirror in writing within three years from the date of delivery. This warranty is limited to the components of the mirror, chassis, TVs, ballasts, LED systems, and Vive™ and Keen™ technology used in Electric Mirror products. The warranty for defective makeup mirrors is limited to one year from the date of delivery.

BEAUTIFUL WORLD BY ELECTRIC MIRROR T5 LED TUBES: Electric Mirror LLC, warrants to the original purchaser that it will, at its option, repair, exchange, or make appropriate adjustments to its Beautiful World™ by Electric Mirror T5 LED Tubes shown to have defects in materials or workmanship that inhibit the functionality of the product, which are reported to Electric Mirror in writing within 12 years from the date of delivery, and when installed into new Electric Mirror products with compatible ballasts acknowledged by Electric Mirror, LLC. This warranty clause is limited to the Beautiful World™ by Electric Mirror T5 LED Tubes only and does not warrant ballasts, other components or systems.

For all other applications using Beautiful World™ by Electric Mirror T5 LED Tubes, including replacement for fluorescent lamps, Electric Mirror LLC, warrants to the original purchaser that it will, at its option, repair, exchange, or make appropriate adjustments to its Beautiful World™ by Electric Mirror T5 LED Tubes shown to have defects in materials or workmanship that inhibit the functionality of the product, which are reported to Electric Mirror in writing within 5 years from the date of delivery, and when installed in Electric Mirror products with compatible ballasts acknowledged by Electric Mirror, LLC. This warranty clause is limited to the Beautiful World™ by Electric Mirror T5 LED Tubes only and does not warrant ballasts, other components or systems.

This Beautiful World™ by Electric Mirror T5 LED Tubes warranty does not apply to incorrect installation that, including installing standard output tube lamps into high output ballast systems, use with ballasts not acknowledged as compatible by Electric Mirror, LLC. Any re-wiring or bypassing of the fixture will void this warranty.

This Beautiful World™ by Electric Mirror T5 LED Tubes warranty is not transferable.

DURAMIRROR™: Electric Mirror LLC, warrants to the original purchaser that it will, at its option, repair, exchange, or make appropriate adjustments to its DuraMirror glass determined to exhibit corrosion resistance failure, which are reported to Electric Mirror in writing within 7 years from the date of delivery, and when installed into new Electric Mirror products. This warranty clause is limited to the DuraMirror glass only and does not warrant chassis, other components or systems.

ALL PRODUCTS: This warranty is void in the event the product is damaged in transit, or if damage or failure is caused by abuse, misuse, storage of products in an improper environment, abnormal usage, faulty installation, failure to follow installation instructions, damage in an accident, improper maintenance, or any repair. After the expiration of the warranty period (or one-year warranty period for makeup mirrors), Electric Mirror has no further obligation under any warranty, either expressed or implied, including the implied warranty of merchantability.

# ELECTRIC MIRROR®

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Electric Mirror products must be installed by a qualified, licensed electrician and operated under suitable environmental conditions and in accordance with the latest National Electrical Code. This warranty will not apply in the event of conditions demonstrating abnormal use or stress, such as operating temperatures in excess of maximum rated temperatures or abnormally high humidity, under/over voltage conditions, excessive switching cycles or operating hours, dirty or cracked sockets, improper grounding, improper lamp or ballast installation, or what is considered normal wear and tear. Electric Mirror does not warrant its electronic components to be compatible with future variations and technology standards, nor does it warrant reverse compatibility of software. Electric Mirror products must also be properly conditioned prior to use, and may not be cleaned with corrosive or ammonia-based cleaning products or this warranty is void.

Electric Mirror will not, under any circumstance, whether as a result of breach of contract or warranty, tort, or otherwise, be liable for any incidental, special or consequential damages, including lost profits or revenues or any other costs or damages. Any liability against Electric Mirror under any implied warranty, including the warranty of merchantability, is expressly limited to the terms of this warranty and shall under no circumstances exceed the price paid to Electric Mirror for the product. Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Electric Mirror reserves the right to examine all failed product components and determine, in its sole discretion, whether any product components are defective and covered under this warranty. This warranty does not cover removal or installation costs of products. If Electric Mirror purchases TV components from other manufacturers for use in its products, then that said manufacturer's TV warranty coverage and period shall apply for those TV components, even if this period is less than three years. This limited warranty shall not extend to anyone other than the original purchaser of the Electric Mirror product.

**FREIGHT:** Electric Mirror will replace any of its products damaged in transit if notified within Five days of receipt of shipment if shipment was through one of Electric Mirror's own carriers. Notification of damaged goods must include a copy of the Proof of Delivery and a description of the damaged goods, as well as pictures. If the product(s) arrive visibly damaged, the extent of damage must be clearly detailed on the Proof of Delivery receipt.

**CLAIMS:** Claims under this warranty should be made directly with your dealer if your purchase was made through a dealer. If your purchase was made directly through Electric Mirror, contact us using the contact info on our [www.electricmirror.com](http://www.electricmirror.com) website or via your Electric Mirror sales contact. After contacting Electric Mirror and receiving a Return Material Authorization Number, the user must promptly return the product at the user's expense to Electric Mirror after receiving instructions as to when and where to ship the product.

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