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BASIC PRODUCT WARRANTY

The Basic Product Warranty provides that copper, fiber, A/V connectivity and assemblies by Ortronics and Quiktron are covered for a Limited Lifetime against defective materials or workmanship from the date of purchase for the extended life of the building which shall not exceed forty years from the time of installation (the "Limited Lifetime Warranty Period").

The Product Warranty also provides that all other passive structured cabling products by Ortronics and Quiktron will be covered for a period of up to 5-Years against defective materials or workmanship from the date of purchase and up to 1-Year of coverage for active products. This warranty does not include bulk cable.

The liability of Ortronics under this warranty is limited to replacing or repairing (at Ortronics discretion) any Products if:

- The purchaser, upon discovery of any defects notifies Ortronics in writing;
- The defective Product is returned to Ortronics;
- Upon examination of the returned Product, Ortronics is satisfied that misuse, neglect, improper installation or modification did not cause the defect.

This warranty shall be in lieu of all other warranties, expressed or implied, including any warranty of merchantability or warranty of fitness for a particular purpose. Ortronics shall in no event be liable to the end user for collateral or consequential damages of any kind. Ortronics shall not otherwise be liable for loss, damage or expense directly or indirectly arising from the use of the Product or from any other cause. The sole and exclusive remedy against Ortronics, whether a claim sound in contract, warranty, tort or any other legal theory, shall be repair or replacement of the Product only.