



Ref: Warranty on Porcelain Tiles

To Whom It May Concern:

We here at Happy Floors can only guarantee that our products are free from manufacturer defects, that they meet industry standards, and that they are first choice material.

Please also note that installation of the purchased material signals that the end user has inspected and has accepted the material as-is. We cannot accept claims for factory defects on material that has been installed. It is the end user's responsibility to visually inspect the material before installation.

Regards,

Manuel Lozano

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